FOUNDRY ATHLETIC PRIVACY POLICY

Applicable from 1st January, 2024

Welcome to Foundry Athletic Pty Ltd ABN 95 665 616 477.

To ensure we are able to provide a safe and comfortable environment for all athletes, it is important you understand the information we collect about you, how we control this information, ensure it remains secure and how this information will be used as part of your membership at Foundry Athletic.

We understand your personal information is important and we hold and use this information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles.

Definition of personal information

'Personal information' is defined in the Privacy Act as information or an opinion (including information or an opinion forming part of a database), whether true or not, and where recorded in material form or not, about an individual whose identity is apparent, or can reasonably be ascertained, from the information or opinion.

Kinds of information collected

Foundry Athletic will only collect your personal information (including sensitive information if applicable) by lawful and fair means including directly from you or authorised third parties. The types of personal information we may collect from you includes:

- Name
- Contact details, including contact number, email address, home address
- Your age/date of birth
- Gender
- Credit card or payment details (or the credit card/payment details of parent/guardian if aged Under 18)
- Your health information including past or present injuries and illnesses
- Biometric information such as height, weight, pulse etc.
- Your preferences and/or opinions, including about the classes you attend and the equipment/areas within Foundry Athletic
- Information provided to us through equipment used at Foundry Athletic (eg. VALD Testing equipment)

Using and disclosing your personal information

Personal information you provide to Foundry Athletic may be used for any of the following purposes:

- To assess your capacity to participate in the programs on offer at Foundry Athletic
- To track your fitness progress
- To ensure the internal business processes of Foundry Athletic can function effectively
- To refer you to medical or health service providers in emergency circumstances where it is impractical for us to obtain your consent (eg. If you are injured at Foundry Athletic and we need to call an ambulance for you)
- To promote our business partners that provide products/services to our athletes
- To Government and regulatory authorities and other organisations, as required and authorised by law

Storage and Security of Personal Information

Foundry Athletic takes all reasonable steps to ensure the personal information of its employees and athletes is kept securely, remains accurate and up to date. The personal information of Foundry Athletic athletes is stored on secure servers (digital format) or locked areas (hard copy). Personal information will only be accessed by relevant Foundry Athletic staff for specified purposes relative to their specific role within Foundry Athletic. The transmission and exchange of information that takes place over the Internet is done so at an individual's own risk.

Problems or Complaints

For any questions regarding anything contained within this policy, or concerns regarding the use of your personal information, please contact Foundry Athletic at reception@foundryathletic.com.au.

Foundry Athletic commits to do everything it can to resolve complaints quickly and effectively to the satisfaction of its staff, athletes and associated entities.